

ICT Technician

Purpose

In this role, you provide full technical IT support to both onshore and offshore staff. As the point of contact, you will deliver technical assistance in areas such as hardware, software, audio, video, and telecommunications. The position also includes advising on and supporting ICT products and services for onshore and offshore locations, as well as ensuring the smooth operation of our services and projects.

Tasks & responsibilities

- To assemble, install and support ICT products and services on and offshore 24/7 such as audio, video and communication systems for Diving, Rope Access and ROV.
- To liaise with Head of ICT.
- To prepare and maintain an overview of ICT products on board the vessels.
- To register ICT products in applicable systems.
- Responsible for keeping databases up-to-date.
- To install and maintain Cloud / computers / office and offshore equipment.
- To (de)mobilise on site.
- To analyse and diagnose recurring faults in systems and making proposals for solutions.
- To do research on companywide investment questions regarding ICT equipment and systems.
- To support and advise technically on ICT matters, products and services on and offshore.
- To administer and keep track of on and offshore projects and systems.
- To ensure operational and up to date backup systems.
- Support to the companies telephony system.
- To work within the company's procedures according to health and safety, and quality assurance.

Preferred qualifications

- At least Mid-level 4 (MBO) relevant education degree.
- At least 2-4 years of relevant working experience in a similar position.
- Good command of the Dutch and English language; spoken and written.
- Knowledge of relevant software programs.
- Knowledge of relevant hardware systems.
- Knowledge of/or great interest in audio/video systems.
- NEN1010 and/or NEN3140 certified or the willingness to obtain.
- SSC (VCA) certified or willingness to obtain.
- Willingness to provide offshore support when required.

Preferred competencies

Bluestream core values

- Commitment
- Client Focus
- Innovation
- Integrity

Bluestream

- Working with people.
- Following instructions and procedures.
- Achieving personal work goals and objectives.
- Adapting to change.
- Managing deadlines.

Functional competencies

- Learning, Researching and Innovating.
- Applying Expertise and Technology.
- Analysing, Problem Solving and Decision Making.
- Planning and Organising.
- Following Instructions and Procedures.
- Managing and Prioritising Workloads.